

NIAP End of Evaluation Survey

To assist us in our on-going efforts to improve the quality, efficiency and effectiveness of NIAP evaluations, please take a few minutes to complete and submit this survey.

Product Name & VID _____
PP _____

1. Please rate your experience with the NIAP program using a scale of 1 to 5 or N/A
(1 = unsatisfactory and 5 = outstanding)

Satisfaction with CC Lab evaluation process _____

Satisfaction with usefulness & applicability of Protection Profile _____

Satisfaction with technical expertise of CC Lab personnel _____

Satisfaction with timeliness of the CC Lab evaluation _____

Satisfaction with Government validation process _____

Satisfaction with technical expertise of Government validation personnel _____

Satisfaction with Government validation timeliness _____

Please share any specific good or bad experiences with this evaluation:

2. Please rank in order of importance the areas your Common Criteria Certificate provides value (1 = most important and 4 = least important):

International Sales _____

U.S. Government/DoD NSS Sales _____

Commercial Sales _____

Other: _____

3. Did the evaluation detect any vulnerabilities in your product?
- YES
 - NO
- If yes, were they corrected prior to the conclusion of the evaluation?
- YES
 - NO

4. Please rate your knowledge of the following areas using a scale of 1 to 5
(1 = no knowledge and 5 = very knowledgeable):

CC Lab evaluation process _____

CC assurance continuity process
(Also known as assurance maintenance or certificate maintenance) _____

CC Protection Profiles (PP)s _____

NIAP validation process _____

NIAP policy letters _____

Department of Defense Policies
(e.g., DODD 8500.1, DODI 8500.2) _____

National Acquisition Policy CNSSP No. 11 _____

5. We would like your opinion on the relative importance of each of the following proposed improvements to the CC process. Please rate the following five items using a scale of 1 to 5 (1 = extremely important and 5 = not important):

Including evaluated product on Common Criteria Portal Product listing in addition to NIAP Product Compliant List _____

Alignment of U.S. Government Product Validation requirement processes among agencies _____

Document evaluation results in terms of security strengths and weaknesses of the product _____

Include the use of standardized tools throughout the course of the evaluation to increase consistency and efficiency _____

Provide a well-defined procedure for vulnerability analysis that is properly scoped & bounded, and can be consistently applied _____

Improve and expand scope of CC evaluations to include Software & cloud-based systems _____

Update configuration guidance produced during CC evaluations to make it fully automated and consistent for use in the operational environment _____

6. ISO is currently updating the Common Criteria standards. We encourage your participation in that effort. Alternatively, please share with us any other change(s) you would like to see in the next version of the CC:

7. Thank you for participating in this survey. Please add any comments you feel would improve the process, provide greater value to the end consumer of your product, or increase your return on investment. Your input will be used to improve NIAP processes:

Name (Optional): _____
Organization (Optional): _____
Contact Info (Optional):
• Phone number: _____
• Email Address: _____

May we contact you if we have questions? Yes _____ No _____

Please submit completed form to: niap@niap-ccevs.org