

# Vertiv CYBEX™ SCMV2160DPH, SC840DVIE, SC940DVIE, SC840HE, SC940HE, SC840DPE, SC940DPE Firmware Version 44404-E7E7 Peripheral Sharing Devices Common Criteria Guidance Supplement

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# 1 PREPARATION OF THE OPERATIONAL ENVIRONMENT

## 1.1 OPERATIONAL ENVIRONMENT

For secure operation, users are required to ensure the following conditions are met in the operational environment:

- TEMPEST approved equipment may not be used with the secure peripheral sharing device
- The operational environment must provide physical security, commensurate with the value of the peripheral sharing device and the data that transits it
- Wireless keyboards, mice, audio, user authentication, or video devices may not be used with the secure peripheral sharing device
- Peripheral sharing device Administrators and users are trusted individuals who are appropriately trained
- Administrators configuring the peripheral sharing device and its operational environment follow the applicable security configuration guidance
- Special analog data collection cards or peripherals such as analog to digital interface, high performance audio interface, or a component with digital signal processing or analog video capture functions may not be used with the secure peripheral sharing device

## **2 SECURE ACCEPTANCE PROCEDURES**

Vertiv peripheral sharing devices may be purchased directly from Vertiv, or through distributors and resellers / integrators.

Upon receipt of the Vertiv peripheral sharing device, the customer can verify the configuration and revision by comparing the part number and revision on the packing list with the label on the back of the hardware unit. The nameplate includes the product part number (CGA) which is linked directly to the revision of the hardware components and firmware. Verification of the part number provides assurance that the correct product has been received.

The customer must download product documentation from the Vertiv website in Adobe Acrobat Portable Document Format (PDF). The customer can confirm that the documentation matches the purchased model.

Customers are instructed to check all delivered products for package container seals, and to verify that product tampering evident labels are intact. If an issue is discovered, the customer is instructed to return the product immediately.

## **3 SECURE INSTALLATION PROCEDURES**

This section describes the steps necessary for secure installation and configuration.

### **3.1 SECURE INSTALLATION**

Instructions for secure installation may be found in the Quick Installation Guides.

## 4 SECURE OPERATION

This section describes the steps necessary for the secure operation of the Vertiv Peripheral Sharing Devices.

### 4.1 SELF TESTS

A self test is performed at power up. Self test failures may be caused by an unexpected input at power up, or by a failure in the device integrity. A self test failure may also be an indication that the device has been tampered with.

A user may initiate a self test by following the procedures outlined in Table 1 for the applicable device type. In the case of a self test failure, users are directed to contact Vertiv Technical Support.

Device Model	Procedure
SC840DVIE SC940DVIE SC840HE SC940HE SC840DPE SC940DPE	<ol style="list-style-type: none"> <li data-bbox="524 768 1416 898">1. To enter self test mode, press and hold the channel 1 button, and power on the device. The channel indicators on the front panel light up sequentially, and the video, and keyboard/mouse USB ports are disabled.</li> <li data-bbox="524 898 1097 932">2. To exit self test mode, cycle the power.</li> </ol>
SCMV2160DPH	<ol style="list-style-type: none"> <li data-bbox="524 974 1406 1073">1. To enter self test mode, remove all HID devices and power on the multiviewer device. The KVM functions, and keyboard/mouse USB ports are disabled.</li> <li data-bbox="524 1073 1097 1100">2. To exit self test mode, cycle the power.</li> </ol>

**Table 1 – Procedure to Initiate a Self Test**

### 4.2 ERROR STATE

As the product powers up, it performs a self-test procedure. Following failure of a self-test, the device will enter an error state. The error state is indicated by sequential flashing of the Light Emitting Diodes and by a clicking noise. At this point, the device will be inoperable. It will not accept input from any peripheral device or pass output to any peripheral device.

### 4.3 SELECTED CHANNEL AT STARTUP

Channel 1 is selected by default when the peripheral sharing device is started or reset.

## 4.4 NUMBER OF SUPPORTED DISPLAYS

The number of supported displays is shown in the following table:

<b>Device</b>	<b>Number of Supported Displays</b>
SCMV2160DPH	2
SC840DVIE	1
SC940DVIE	2
SC840HE	1
SC940HE	2
SC840DPE	1
SC940DPE	2

**Table 2 – Number of Supported Displays by Device**